

WOOLWORTHS HOLDINGS LIMITED

GOOD BUSINESS JOURNEY REPORT

2024 POSITION STATEMENTS, GUIDELINES, AND POLICIES

START

POSITION STATEMENTS, GUIDELINES, AND POLICIES

We have various publicly available position statements that guide us in our Good Business Journey:

ENERGY AND CLIMATE CHANGE

Woolworths recognises that climate change is a major issue that the retail sector contributes to through our operations and our supply chains. We have made concentrated efforts to mitigate and adapt to climate change.

 [WSA Climate Change and Energy Position Statement](#)

PACKAGING AND WASTE


FOOD WASTE

According to the WWF's Food Loss and Waste: Facts and Futures Report (2017), approximately 10 million out of the 31 million tonnes of food produced in South Africa is wasted each year. We have committed to reducing the amount of food wasted across our supply chain, as well as to finding ways to promote food security.

 [WSA Food Waste and Food Security Position Statement](#)

PACKAGING

We try to ensure our products remain protected in transit so that additional waste is not created. In the case of food, we also want it to remain safe and hygienic, and to extend its shelf-life for as long as possible to prevent additional food waste.

 [WSA Packaging Position Statement](#)

ETHICAL SOURCING

SUSTAINABLE COCOA

We support responsible cocoa farming by sourcing more and more certified sustainable cocoa.

 [WSA Cocoa Position Statement](#)

SUSTAINABLE PALM OIL

As the first South African company to become a member of the global Roundtable on Sustainable Palm Oil (RSPO), Woolworths is helping to promote and raise awareness of the need for sustainable palm oil. Palm oil is a versatile raw material used in food and non-food industries, and contributes to economic development.

 [WSA Palm Oil Position Statement](#)

CLOTHING

Most of us don't fully understand the environmental impact of our clothes. From their production to the materials that make them, all the way to transportation and washing, clothes can have a significant impact on the environment. The Group is committed to sourcing and manufacturing clothing responsibly and in a manner that aims to reduce its impact on the environment.

 [WSA Sustainable Clothing Position Statement](#)

 [CRG Environmental Code of Practice for dyeing, printing, and finishing](#)

ETHICAL TRADING

We are on a journey to better manage our ethical supply chain and to take more responsibility for improving the lives of workers in our South African and global supply chains. In doing this, we partner with credible organisations and standards to increase transparency and encourage more sustainable practices.

 [WHL Ethical Trade Position Statement](#)

 [WHL Supplier Code of Business Principles](#)

 [CRG Code of Labour Practice](#)

 [CRG living wage commitment](#)

DEFORESTATION

Woolworths recognises the environmental and social importance of safeguarding the world's last remaining ancient and endangered forests, as well as the role of reducing deforestation and forest degradation in mitigating climate change. As part of our Good Business Journey, we are dedicated to selling products that cause the minimum harm to the natural environment, help maintain biodiversity, and help improve the lives of workers in the supply chain.

 [WSA Deforestation Position Statement](#)

 **SUSTAINABLE FARMING**

ANIMAL WELFARE

We believe it is our ethical obligation to ensure that our suppliers treat all the animals in our supply chain with respect and in the most humane way possible. We believe animals should have lives worth living.

 [WSA Animal Welfare Policy](#)

 [CRG Animal Welfare Policy](#)

GENETICALLY MODIFIED ORGANISMS (GMOs)

Our preference is to avoid the use of GMOs in Woolworths-branded food products. We are continuously investigating sustainable and commercially viable alternatives, and remain committed to reducing the number of products that contain ingredients from GM crop sources. Since 30 June 2019, 100% of Woolworths Food private-label products and pet food have been non-GMO.

 [WSA Position Statement on Genetically Modified \(GM\) Foods](#)

FREE RANGE

Woolworths continues to sell extensive lines of free range chicken, duck, beef, and lamb, which means the animals are allowed to roam freely and eat a natural diet, and are not given routine antibiotics or growth promoters.

 [More information on Woolworths free range chicken and duck](#)

 [More information on Woolworths free range beef](#)

 [More information on Woolworths free range lamb](#)

rBST (RECOMBINANT BOVINE SOMATOTROPIN)

BST is a naturally occurring hormone produced by dairy cows to regulate their milk production. rBST is a synthetic version of BST, often given to cows to increase their milk production. Since 2002, Woolworths has not administered rBST to any of our Ayrshire dairy cows.

 [More information on rBST-free milk](#)

KINDER TO SOWS

Woolworths has reduced the period sows are confined from the full 16-week pregnancy down to just seven days. This puts much less stress on the sows while still allowing easier handling during artificial insemination and until pregnancy is confirmed.

 [More information on Kinder to Sows pork](#)

 **WATER**

We have multiple initiatives underway to reduce our water consumption, from harvesting rainwater at some of our stores to working with our suppliers to reduce water use through our Farming for the Future Programme and our water stewardship programmes.

 [WSA Water Position Statement](#)

WE HAVE A VARIETY OF INTERNAL POLICIES, CODES, AND GUIDELINES COVERING A RANGE OF TOPICS, INCLUDING:

- Good food
- Free range
- Antibiotic use
- Sustainable seafood
- Detox
- Sandblasting
- Packaging
- Product safety and recall
- Employee remuneration and benefits
- Employee leave



Since 2009, Woolworths has been a signatory to the United Nations Global Compact.

To find out more about what we're doing, visit

For company-specific information, visit

 [Country Road](#) | [Mimco](#) | [Trenery](#) | [Politix](#) | [Witchery](#)

We appreciate any feedback on our Good Business Journey Report. Please contact GoodBusinessJourney@woolworths.co.za